



# Privacy Policy

## LeadCon Platform and LeadCon Managers App

1. LeadCon Platform is at the core of the LeadCon system and hence very important. 1. Only the managers have the right to the LeadCon Platform, the managers can only Sign in to the platform and once signed in, all the data is available for the user, to add, delete, edit, download, share, etc with others. hence its very important that the managers have to keep the details of the profile such as username and password safe and secure. In case someone is able to access the platform using your details, Ramanora Global will not be responsible for availability of the data.

2. LeadCon platform as a whole works on a special encryption in the backend, making it secure and difficult to read and write data on the storage side. The decryption of the data in the storage is only possible on the platform side. Hence its very important to keep the ID and Password Secure.

3. The managers can compose the communication for Emails, SMS and WhatsApp in the compose communication section under briefcase. The managers can also add presentations to the briefcase which are directly accessible in the briefcase section of the app.

4. The managers can export the data of the leads captured/converted from the Data CollectionZ App or the CallR App and download it in the format of CSV / Excel sheet, which can be directly integrated into any CRM/ERP software which has got an import CSV facility. Once the data is downloaded from the Platform, Ramanora Global will not be responsible for the data downloaded.

5. New users can be added from the platform and you can only add those many numbers of users which you have bought a license for. In case you want extra licenses, you have to buy from [leadcon.co/buy](http://leadcon.co/buy) and against payment you shall receive extra licenses.

6. The LeadCon Managers app is basically a showcase app which shows the data that is under process from the CallR App for conversion. The manager cannot make any changes to the data nor to the leads. They can only view the details of the leads and the data filled by the users of the CallR under their company. They can send notifications to the users. Which could be sent to all or to a specific user.

7. Ramanora Global do not have access to any data base in the backend. The data base is encrypted with international encryption standards and hence is highly secure. Ramanora Global will not access the backend of any user unless and un'l we receive a confirmation and permission from the user/company to access the backend.

Ramanora Global has the complete right to change any elements in the Terms, Conditions and Privacy Policy document to make it suit best with the changing requirements of the customers and the industry.

In case of any queries related to the platform or the apps, Please send us an email to [support@leadcon.co](mailto:support@leadcon.co)

LeadCon is a Sales Companion where reducing the work in sales follow-up is at the core of its concept and making it easy for the users through the process is for which LeadCon is built.

Looking forward to serve you with the innovations that help.